# International Journal of Education and Life Sciences (IJELS) Vol. 3, No. 1, 2025: 1643-1654



# Application of the K-Means Clustering Algorithm for Sales Analysis in a Padang Restaurant Business

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#### ARTICLEINFO

*Keywords*: K-Means Clustering, Padang Restaurant

Received: 25, November Revised: 20, December Accepted: 12, Januari

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## ABSTRACT

This study aims to apply the K-Means Clustering algorithm to analyze sales data and categorize products based on their sales performance, namely best-selling, moderately-selling, and least-selling products. The data used in this research comes from a Padang restaurant in Deltamas in 2022 to 2023. The research process began with data collection, followed by data cleaning and normalization using the Min-Max method, and then the application of the K-Means algorithm for clustering. The results show that the K-Means algorithm successfully grouped the products into three categories: Cluster 0 (bestselling products), Cluster 1 (moderately-selling products), and Cluster 2 (least-selling products). Thus, this study demonstrates that the K-Means algorithm can be used to cluster sales data and assist business owners in managing product inventory and making more informed decisions.

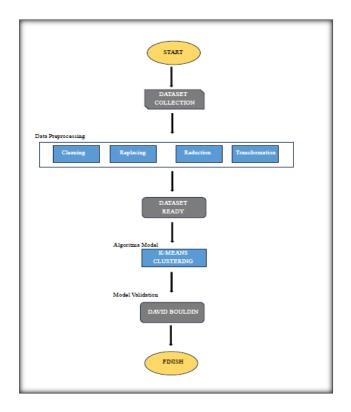
#### **INTRODUCTION**

In the era of rapidly advancing information technology, information systems have become one of the key factors supporting organizations or companies in facilitating their operational activities, from data input and processing to providing reports and other essential information. For business or trade practitioners, sales information systems play a crucial role in simplifying transaction record-keeping, inventory management, customer service, and generating sales reports. These reports can then be analyzed and used to improve marketing strategies and sales performance. For large and medium-sized companies with extensive customer databases and a wide range of products, techniques or methods are required to extract information and knowledge that can enhance competitive advantage. With data mining and its various algorithms, businesses can identify consumer purchasing trends, recognize sales patterns, and analyze the market (through market basket analysis). This data becomes valuable information or knowledge that can support informed decision-making to ensure the continued success of a business (Lestari, 2017).

The culinary business is considered one of the economic ventures with promising prospects, even during times of crisis. This is because food is a basic human need essential to daily life. The culinary industry has many categories, from snacks and beverages to staple foods, which have great potential depending on how well they are marketed. However, many businesses fail due to their inability to properly manage data and track business developments. In the restaurant business, managing stock is critical, yet many restaurant owners still rely on estimates for stock procurement. They want to avoid running out of a popular dish if customer demand spikes. As a result, business owners often opt to stock up on certain dishes more than necessary. While this can prevent stock shortages, it can also lead to excess inventory of less popular items. This can result in waste if the unsold dishes spoil, as the ingredients used may have limited shelf life. Observations have shown that many restaurants face issues with a shortage of popular dishes and an overstock of less popular ones, leading to potential food waste or loss of sales (Yang, S., Pan, L., & Liu, S, 2019).

## **METHODOLOGY**

The method used in this study begins with a literature review, followed by data collection, data preprocessing, algorithm implementation, evaluation, and testing. The data used in this research comes from the sales records of a Padang restaurant owned by Mr. Hamdan, located at Jl. Deltamas Boulevard No. 18 Blok. H, Kota Deltamas, RT005/RW003, Desa Sukamahi, Kecamatan Cikarang Pusat, Kabupaten Bekasi, West Java, 17530.



#### Data Collection

The first step in this research begins with selecting the dataset to be used. The dataset chosen for this study is the sales data from Mr. Hamdan's Padang restaurant, located at the address mentioned above. The data collection process was carried out from 2022 to 2023, covering all sales data within that period. The data collection was conducted based on the research requirements, aiming to obtain relevant, accurate, and reliable data.

### Preprocessing/Cleaning

In this study, the data was first collected and analyzed, followed by the preprocessing stage, which includes data cleaning and replacing missing values. After the preprocessing stage, the cleaned and corrected data is ready to be processed further in the next stages.

# **Algorithm Implementation**

In this research, the K-Means algorithm was used. In this stage, the K-Means algorithm was applied to cluster the data into three distinct clusters.

#### **Evaluation**

The final section describes the evaluation and validation of the results obtained from applying the research methods.

### **Testing**

The testing method was conducted to evaluate the accuracy level of each algorithm. This testing process was carried out using Python programming

language and operated on Google Colab, which was used to implement the K-Means algorithm and obtain the automatic clustering results for each algorithm.

#### RESEARCH RESULT AND DISCUSSION

This study employs the K-Means Clustering algorithm, implemented using the Python programming language in the Google Colab environment, to classify sales data into distinct categories based on product sales performance. The goal of the analysis is to group products into three primary categories: fast-selling products, moderately-selling products, and slow-selling products. To achieve this, the algorithm identifies patterns and clusters in the data, which are then used to make informed decisions about inventory management and sales strategies. The dataset utilized in this research consists of 20 different products, with sales data gathered over the course of one year. By applying unsupervised machine learning techniques, the study aims to provide actionable insights into sales trends and assist businesses in optimizing their product offerings and marketing strategies.

Picture 1. Import Libray command

```
import numpy as np
from sklearn.cluster import KMeans
import matplotlib.pyplot as plt
import pandas as pd
from sklearn import metrics
from pandas import read_csv
import seaborn as sns
import matplotlib.pyplot as plt
from sklearn.preprocessing import MinNaxScaler
from sklearn.preprocessing import StandardScaler
from sklearn.metrics import silhouette_samples, silhouette_score
import pandas as pd
from sklearn.model_selection import cross_val_score
from sklearn.model_selection import cross_val_score
from sklearn.exceptions import ConvergenceWarning
import numpy as np
```

After inputting the required data, the next step involved the researcher creating several commands, such as performing calculations, loading libraries using the K-Means algorithm, displaying visualizations, conducting data analysis, calculating metrics, and other commands to support this research.

The next step involved the researcher creating commands to ensure that the Excel-formatted data could be read in Google Colab and then displayed within the platform.

Picture 2. Dataset

At this stage, the researcher created commands to analyze the imported data in order to understand its details and gain insights from it.

	<pre>l. Baca dataset = pd.read_excel('/c</pre>	ontent/dri	ive/MyDrive	/Clusterin	g Penjualan/Da	ata Transa	aksi Penj	jualan.xl	lsx")												
<del>∑</del> *	Menu	Minggu 1	Minggu 2	Minggu 3	Minggu 4 Min	ggu 5 Min	nggu 6 I	Minggu 7	Minggu 8	Minggu S	9	Minggu 41	Minggu 42	Minggu 4	Minggu 4	4 Minggu 4	5 Minggu 4	5 Minggu 47	Minggu 48	Minggu 49	Mingg
0	Dendeng Balado	4	6	9	14	10	7	11	16		5	16	19	20	1	7 .	4	7 22	. 6	7	
1	Ayam Goreng	15	8	8	21	28	19	17	- 11	9	9	10	11	6		9 9	9 1	7 20	14	5	
2	Ayam Gulai	25	7	9	13	15	15	17	8	19	9	7	7	13	1	2 1	7 1	11	16	9	
4	Daging Cincang	3	5	6	11	9	9	18	2	3	3	7	13	13		5 1	7 1	12	. 8	7	
	Rendang	15	10	10	23	21	19	17	17	9	9	23	29	24	1	9 1	1	7 4	5	8	
5	Ayam Pop	11	6	7	7	9	10	4	17	-	7	5	10	- 11		B 1:	3	9 15	6	9	
6		22	18	9	9	11	26	7	27	16	5	7	9		1	8 1	1 1	1 14	37		
7		12		10	25	23	20	17			В	24	17				9 :				
8		4		- 1	0	1	3	8			9	6	4				2		-		
9		9		2	3	11	8	8	12		2	4	3			5			_		
10		4		7	6	21	5	20	13			9	4				7 1				
11 12 13 14		2		5	3	0	1	2			4	0	3				9		5		
		4		3	0	7	- 1	11			5	0	2				5		7	2	
		2		3	4	7	10	1	1		0	4	4								
		2		8	8	11	15	12			3	9	8				5 1:				
	Udang Saus Padang	3		8	10	10	8	9	5			9	10				3				
16		2		4	6	2	7	,	3		5	2	6				5			5	
17 18		7		8	6	10	8	6	9		5	8	5				3				
E 19		8	6	5	7	5	8	6	1			4	5								
-	rows × 51 columns	8	0	8	,	3	9	0	,		2	0	,			,		. 4	. 3	4	

Picture 3. Data Analysis Commands

## Picture 4. Data analysis results

```
Jumlah Data Baris dan Kolom: 1020

Jumlah Kolom: 51

Jumlah Baris: 20

Jumlah Missing Value: 0

Jumlah Data yang bukan numeric: 20

Jumlah Duplikasi Data: 0

Persentase Data yang akan dihapus: 0.0%
```

Picture 5. Data analysis results

At this stage, the researcher created commands to correct or remove incorrect, corrupted, misformatted, duplicate, or incomplete data within the dataset.

Picture 6. Cleaning Data

```
∓
       Menu Minggu 1 Minggu 2 Minggu 3 Minggu 4 Minggu 5 Minggu 6 Minggu 7
      0.0 0.086957
                        0.2500 0.888889
                                             0.56 0.357143
                                                                 0.24 0.526316
       0.0 0.565217
                        0.3750 0.777778
                                             0.84 1.000000
                                                                 0.72 0.842105
       0.0 1.000000
                                                                 0.56 0.842105
                        0.3125 0.888889
                                             0.52 0.535714
       0.0 0.043478
                        0.1875 0.555556
                                            0.44 0.321429
                                                                 0.32 0.894737
      0.0 0.565217
                        0.5000 1.000000
                                             0.92 0.750000
                                                                0.72 0.842105
   Minggu 8 Minggu 9 ... Minggu 41 Minggu 42 Minggu 43 Minggu 44 \
0 0.576923 0.27277 ... 0.666667 0.629630 0.833333 0.888889 \
1 0.384615 0.409091 ... 0.416667 0.333333 0.250000 0.444444
    2 0.269231 0.863636 ...
                                0.291667
                                          0.185185 0.541667
                                                                0.611111
      0.038462 0.136364 ...
                                0.291667
                                          0.407407
                                                     0.541667
                                                                0.22222
    4 0.615385 0.409091 ...
                               0.958333
                                         1.000000
                                                    1.000000
                                                               1.000000
      Minggu 45 Minggu 46 Minggu 47 Minggu 48 Minggu 49 Minggu 50
       0.833333
      0.466667
                                                           0.458333
      1.000000 0.588235 0.500000
                                       0.400000
                                                 0.363636
                                                           0.291667
       1.000000
                  0.588235
                            0.545455
                                       0.171429
                                                  0.272727
                                                             0.208333
                                       0.085714 0.318182 0.458333
       0.600000 0.411765
                            0.181818
    [5 rows x 51 columns]
```

Picture 7. Cleaning Data

The next step involved the researcher creating commands to perform data normalization using the Min-Max method.

Picture 8. Data normalization command

```
from sklearn.preprocessing import MinMaxScaler

# Membuat objek scaler
scaler = MinMaxScaler()

# Melakukan fit dan transform pada data
df_normalized = pd.DataFrame(scaler.fit_transform(df), columns=df.columns)

# Menampilkan data yang telah dinormalisasi
print(df_normalized.head())

# Simpan DataFrame ke dalam file Excel
df_normalized.to_excel('/content/drive/MyDrive/Clustering Penjualan/4. Normalisasi Data.xlsx', index=False)
```

Picture 9. Data normalization command

At this stage, the researcher created commands for the K-Means algorithm to implement it in this study using Python programming language. The researcher also created commands to compute data from week 1 to week 50 based on the attributes provided.

Picture 10. K-means algorithm

```
[ ] #Membuat Fungsi K-Means
    import pandas as pd
    from sklearn.cluster import KMeans
    from sklearn.preprocessing import StandardScaler
    from sklearn.metrics import silhouette_score
    import matplottio.pyplot as plt
    import seaborn as sns
    from scipy.spatial.distance import cdist
    import numpy as np
    import mumpy as np
    import warnings
    warnings.simplefilter(action='ignore', category=FutureWarning)

[ ] #Data yang di komputasi
    X = df.loc[:, ["Minggu 1", "Minggu 2", "Minggu 4", "Minggu 5", "Minggu 6", "Minggu 7", "Minggu 8", "Minggu 9", "Minggu 18",
```

At this stage, the researcher created commands to determine the optimal number of clusters using the Elbow method and displayed the corresponding visualization.

#Membuat Elbow Method
sse={}
for k in range(1,10):
 kmeans = KMeans(n\_clusters= k, max\_iter=1000).fit (X)
 sse[k] = kmeans.inertia\_
 plt.figure()
 plt.plot(list(sse.keys()), list(sse.values()))
 plt.ylabel('on of clusters')
 plt.ylabel('SSE')
 plt.show()

35000

30000

25000

15000

10000

10000

10000

Picture 11. Elbow Methode

At this stage, the researcher created commands to calculate the centroid centers of the K-Means algorithm.

Picture 12. Centroid center

At this stage, the researcher created commands to label all the existing clusters, which included Cluster 0, Cluster 1, and Cluster 2.

# Picture 13. cluster labeling

```
#Menampilkan jumlah cluster
    df['cluster'] = kmeans.labels_
    df.head
    print('Jumlah Anggota Setiap Cluster')
    print('Cluster 0(laris) = ', df[df['cluster'] == 0] ['cluster'].count())
    print('Cluster 1(cukup laris) = ', df[df['cluster'] == 1] ['cluster'].count())
    print('Cluster 2(kurang laris) = ', df[df['cluster'] == 2] ['cluster'].count())

Jumlah Anggota Setiap Cluster
    Cluster 0(laris) = 3
    Cluster 1(cukup laris) = 14
    Cluster 2(kurang laris) = 3
```

Picture 14. Cluster column

In the image above, the researcher created commands to assign a column to each cluster with the corresponding data.

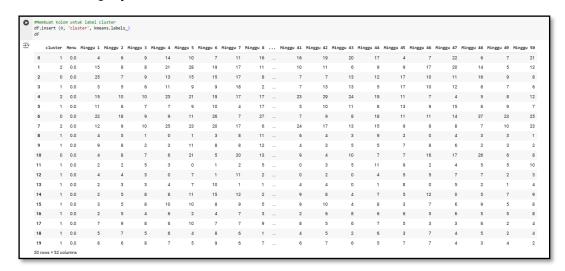
Picture 15. Display of the number of clusters

```
[ ] #Membuat label cluster
    label = kmeans.labels_
    print(label)

The print is a second contact to the print is a second conta
```

In the image above, the researcher created commands to display the number of members in each existing cluster.

Picture 16. Display of mean value



```
final_kmeans = KMeans(n_clusters=3, random_state=0)
final_kmeans.fit(df)
df_labeled = pd.concat([df,pd.Series(final_kmeans.labels_)],axis=1)
df_labeled
```

In the image above, the researcher created commands to display the mean values of each cluster member from week 1 to week 50.

At this stage, the researcher conducted an evaluation using the Silhouette Coefficient method. This method is used to assess the optimality of the clustering results in this study, based on the highest value, which is close to 1.

Picture 17. Silhouette coefficient evaluation

```
[] #Menampilkan milai mean df.groupby('cluster')[['Minggu 1', 'Minggu 2', 'Minggu 3', 'Minggu 4', 'Minggu 5', 'Minggu 6', 'Minggu 7', 'Minggu 8', 'Minggu 8', 'Minggu 10', 'Minggu 11', 'Mi
```

At this stage, the researcher created commands to display the visualization of the results from the K-Means algorithm calculations.

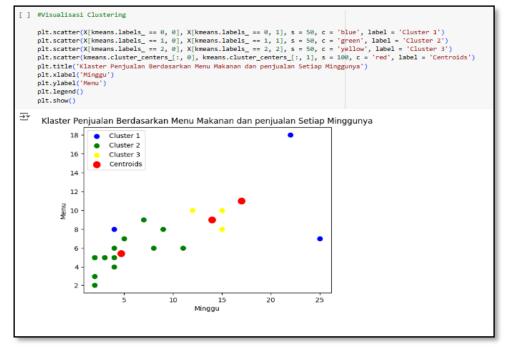
Picture 18. Visualization Commands

```
[ ] #Evaluasi silhoutte coefficient
    silhouette_avg = metrics.silhouette_score(X, df["cluster"])
    print ('sillhoutte coefficient for the above clustering = ', silhouette_avg)

→ sillhoutte coefficient for the above clustering = 0.3741840935687887
```

Picture 19. Visualization Commands

# Picture 20. Visualization Result



## **CONCLUSIONS**

- 1. Based on the research conducted by the author using the K-Means clustering algorithm, calculated manually with Python programming and operated on Google Colab, supported by data collected using Microsoft Excel, it can be concluded that the K-Means clustering algorithm is highly suitable for grouping data and making more accurate decisions based on the clustered data.
- 2. The K-Means clustering algorithm can be used to apply data mining in the sales data information system. Based on the sales volume, the data was grouped into 3 clusters: Cluster 0 (best-selling), Cluster 1 (moderately-

- selling), and Cluster 2 (least-selling), with a Silhouette Coefficient value of 0.3741840935687887.
- 3. This clustering method can be used to categorize sales data. Based on the manual testing results using Python programming and operated on Google Colab, the findings are as follows: Cluster 0 contains 3 items (best-selling), Cluster 1 contains 14 items (moderately-selling), and Cluster 2 contains 3 items (least-selling). This way, business owners can identify and categorize products from least to most popular.

#### RECOMMENDATIONS

The author acknowledges several limitations in this research. Therefore, to improve the quality of future research, the author provides the following suggestions:

- 1. Future researchers are advised to try different algorithms in order to make comparisons and observe the differences in the accuracy levels of the results.
- 2. It is recommended to increase the dataset size to improve the accuracy of the research results.
- 3. Future researchers may also consider adding additional supporting systems to enrich the research findings.

With these suggestions, it is hoped that future research will yield more optimal and beneficial results.

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